1. **PAYMENT AND TAXES** - Payment shall be made net 30 days from date of invoice. Carrier reserves the right to require cash payment or other alternative method of payment prior to shipment or completion of work if Carrier determines, in its sole discretion, that Customer or Customer's assignee's financial condition at any time does not justify continuance of the net 30 days payment term. In addition to the price, the Customer shall also pay Carrier any taxes or government charges arising from this Agreement.

2. **EXTRAS** - Equipment, parts or labor in addition to those specified in this Agreement will be provided upon receipt of Customer’s written authorization and paid for as an extra and subject to the terms of this Agreement.

3. **RETURNS** - No items will be accepted for return without prior written authorization. Returned goods may be subject to a restocking charge. Special order and non-stock items cannot be returned.

4. **SHIPMENT** - All shipments shall be FCA (INCOTERMS 2010) Carrier facility. Shipment dates quoted are approximate. Carrier does not guarantee a particular date for shipment or delivery. Title and risk of loss shall pass to Customer upon shipment.

5. **PARTIAL SHIPMENT** - Carrier shall have the right to ship any portion of the equipment included in this Agreement and invoice Customer for such partial shipment.

6. **DELAYS** – Delays caused by conditions beyond the reasonable control of either party shall not be the liability of either party to this Agreement.

7. **WARRANTY** - Carrier warrants that all equipment manufactured by Carrier Corporation and all Carrier equipment, parts or components supplied hereunder will be free from defects in material and workmanship. Carrier shall at its option repair or replace, FCA (INCOTERMS 2010) Carrier facility, any equipment, part or component sold by Carrier and determined to be defective within one (1) year from the date of initial start-up or eighteen (18) months from date of shipment, whichever is earlier. Carrier does not warrant products not manufactured by Carrier Corporation, but it does pass on to Customer any available manufacturer’s warranty for those products.

   Carrier warrants that all service provided by Carrier hereunder shall be performed in a workmanlike manner. In the event any such service is determined to be defective within six (6) months of completion of that service, Carrier shall at its option re-perform or issue a credit for such service. Carrier’s obligation to repair or replace any defective equipment, parts or components during the warranty period shall be Customer’s exclusive remedy. Carrier shall not be responsible for labor charges for removal or reinstallation of defective equipment, parts or components, for charges for travel, transportation, handling and shipping or refrigerant loss, or for repairs or replacement of such equipment, parts or components, required as a consequence of faulty installation, misapplication, vandalism, abuse, exposure to chemicals, improper servicing, unauthorized alteration or improper operation by persons other than Carrier.

   **THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

8. **WORKING HOURS** – All services performed under this Agreement including major repairs, are to be provided during Carrier’s normal working hours, unless otherwise agreed.

9. **ADDITIONAL SERVICE** - Services or parts requested by Customer in addition to those specified in this Agreement will be provided upon receipt of Customer’s written authorization and invoiced at Carrier’s prevailing labor rates and parts charges. Additional services or parts shall be supplied under the terms of this Agreement.

10. **CUSTOMER RESPONSIBILITIES (Service Contracts only)** – Customer shall:
    - Provide safe and reasonable equipment access and a safe work environment.
    - Permit access to Customer’s site, and use of ship/vessel services including but not limited to: water, elevators, receiving dock facilities, electrical service, telephone and Internet service.
    - Keep areas adjacent to equipment free of extraneous material, move any stock, fixtures, walls or partitions that may be necessary to perform the specified service.
    - Promptly notify Carrier of any unusual operating conditions.

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• Upon agreement of a timely mutual schedule, allow Carrier to stop and start equipment necessary to perform service.
• Provide adequate water treatment.
• Provide the daily routine equipment operation (if not part of this Agreement) including availability of routine equipment log readings.
• Operate the equipment properly and in accordance with instructions.
• Promptly address any issues that arise related to mold, fungi, mildew or bacteria.
• Identify and label any asbestos containing material that may be present. The customer will provide, in writing, prior to the start of a job, a signed statement regarding the absence or presence of asbestos for any job where the ship/vessel or the equipment to be serviced was manufactured in 1981 or prior. Should this document state that no asbestos is present, the customer will also provide in writing the method used to determine the absence of asbestos.
• In the event any service work has to be performed while the ship/vessel is not docked, the Customer will provide Carrier personnel with transportation to the ship/vessel and adequate accommodations onboard to facilitate the performance and continuation of the service work without interruption.

11. EXCLUSIONS – Carrier is not responsible for items not normally subject to mechanical maintenance including but not limited to: duct work, casings, cabinets, fixtures, structural supports, grillage, water piping, steam piping, drain piping, cooling system fill, boiler tubes, boiler refractory, disconnect switches and circuit breakers. Carrier is not responsible for repairs, replacements, alterations, additions, adjustments, repairs by others, unscheduled calls or emergency calls, any of which may be necessitated by negligent operation, abuse, misuse, prior improper maintenance, vandalism, obsolescence, ship/vessel system design, damage due to freezing weather, chemical/electrochemical attack, corrosion, erosion, deterioration due to unusual wear and tear, any damage related to the presence of mold, fungi, mildew, or bacteria, damage caused by power variations or failures or any other cause beyond Carrier’s control. Carrier shall not be required to perform tests, install any items of equipment or make modifications that may be recommended or directed by insurance companies, government, state, municipal or other authority. However, in the event any such recommendations occur, Carrier, at its option, may submit a proposal for Customer’s consideration in addition to this Agreement. Carrier shall not be required to repair or replace equipment that has not been properly maintained.

12. EQUIPMENT CONDITION & RECOMMENDED SERVICE (Service Contracts only) – Upon the initial scheduled operating and/or initial annual stop inspection, should Carrier determine the need for repairs or replacement, Carrier will provide Customer in writing an ‘equipment condition’ report including recommendations for corrections and an estimated price for repairs in addition to this Agreement. In the event Carrier recommends certain services (that are not included herein or upon initial inspection) and if Customer does not elect to have such services properly performed in a timely fashion, Carrier shall not be responsible for any equipment or control failures, operability or any damage that may result. Carrier at its option will either continue to maintain equipment and/or controls to the best of its ability, without any responsibility, or remove such equipment from this Agreement, adjusting the price accordingly.

13. PROPRIETARY RIGHTS (Service Contracts only) - During the term of this Agreement and in combination with certain services, Carrier may elect to install, attach to Customer equipment, or provide portable devices (hardware and/or software) that shall remain the personal proprietary property of Carrier. No devices installed, attached to real property or portable device(s) shall become a fixture of the Customer locations. Customer shall not acquire any interest, title or equity in any hardware, software, processes, and other intellectual or proprietary rights to devices that are used in connection with providing service on Customer equipment.

14. LIMITATION OF LIABILITY - Under no circumstances shall Carrier be liable for any incidental, special or consequential damages, including loss of revenue, loss of use of equipment or facilities, or economic damages based on strict liability or negligence. Carrier shall be liable for damage to property, other than equipment provided under this Agreement, and to persons, to the extent that Carrier’s negligent acts or omissions directly contributed to such injury or property damage. Carrier’s maximum liability for any reason (except for personal injuries) shall consist of the refunding of all moneys paid by Customer to Carrier under this Agreement.

15. CANCELLATION - Customer may cancel this Agreement only with Carrier’s prior written consent, and upon payment of reasonable cancellation charges. Such charges shall take into account costs and expenses incurred, and purchases or contract commitments made by Carrier and all other losses due to the cancellation including a reasonable profit.
16. CUSTOMER TERMINATION FOR CARRIER NON-PERFORMANCE – Customer shall have the right to terminate this Agreement for Carrier's non-performance provided Carrier fails to cure such non-performance within 30 days after having been given prior written notice of the non-performance. Upon early termination or expiration of this Agreement, Carrier shall have free access to enter Customer locations to disconnect and remove any Carrier personal proprietary property or devices as well as remove any and all Carrier-owned parts, tools and personal property. Additionally, Customer agrees to pay Carrier for all incurred but unamortized service costs performed by Carrier including overheads and a reasonable profit.

17. CARRIER TERMINATION – Carrier reserves the right to discontinue its service any time payments have not been made as agreed or if alterations, additions or repairs are made to equipment during the term of this Agreement by others without prior agreement between Customer and Carrier.

18. CLAIMS - Any suits arising from the performance or nonperformance of this Agreement, whether based upon contract, negligence, and strict liability or otherwise, shall be brought within one (1) year from the date the claim arose.

19. GOVERNMENT PROCUREMENTS - The components, equipment and services provided by Carrier are “commercial items” as defined in Section 2.101 of the Federal Acquisition Regulations (“FAR”), and the prices of such components, equipment and services are based on Carrier’s commercial pricing policies and practices (which do not consider any special requirements of U.S. Government cost principles, FAR Part 31, or any similar procurement regulations). As such, Carrier will not agree to provide or certify cost or pricing data, nor will Carrier agree to comply with the Cost Accounting Standards (CAS). In addition, no federal government procurement regulations, such as FARs or DFARs, shall apply to this Agreement except those regulations expressly accepted in writing by Carrier.

20. HAZARDOUS MATERIALS - Carrier is not responsible for the identification, detection, abatement, encapsulating or removal of asbestos, products or materials containing asbestos, similar hazardous substances, or mold, fungi, mildew, or bacteria. If Carrier encounters any asbestos or other hazardous material while performing this Agreement, Carrier may suspend its work and remove its employees from the project, until such material and any hazards associated with it are abated. The time for Carrier’s performance shall be extended accordingly, and Carrier shall be compensated for the delay.

21. WASTE DISPOSAL - Customer is wholly responsible for the removal and proper disposal of waste oil, refrigerant and any other material generated during the term of this Agreement.

22. SUPERSEDURE, ASSIGNMENT and MODIFICATION - This Agreement contains the complete and exclusive statement of the agreement between the parties and supersedes all previous or contemporaneous, oral or written, statements. Customer may assign this Agreement only with Carrier’s prior written consent. No modification to this Agreement shall be binding unless in writing and signed by both parties.

23. CUSTOMER CONSENT - Customer consents and agrees that Carrier may, from time to time, publicize Carrier related projects with Customer, including the value of such projects, in all forms and media for advertising, trade, and any other lawful purposes.

24. FOR WORK BEING PERFORMED IN CALIFORNIA: Contractors are required by law to be licensed and regulated by the Contractors’ State License Board which has jurisdiction to investigate complaints against contractors if a complaint regarding a patent act or omission is filed within four years of the date of the alleged violation. A complaint regarding a latent act or omission pertaining to structural defects must be filed within 10 years of the date of the alleged violation. Any questions concerning a contract may be referred to the Registrar, Contractors’ State License Board, P.O. Box 26000, Sacramento, California 95826.

25. BUSINESS RELATIONSHIP - Neither a quotation by Carrier, Customer’s placing of an order nor Seller’s acting upon an order are to be construed as creating or constituting an ongoing business relationship beyond that specific quote/order.

26. EXPORT - Customer acknowledges that the products and any technical data or services provided under this Agreement (the “Items”) are subject to the laws and regulations of the United States that govern exports and other international trade controls that may restrict transfers of such Items to other countries and parties. Customer and its employees and agents shall not export, reexport, supply or release Items provided under this agreement contrary to the laws and regulations of the United States and other countries relating to export trade, or to any country, entity or other party which is ineligible to receive such items under U.S. laws and regulations, including regulations of the U.S. Department of Commerce or the U.S. Department of the Treasury.

27. SOFTWARE LICENSE - (a) If Buyer receives any software from Seller with or embedded in a product sold under this Contract (“Software”), the Software is licensed, not sold, and the use of the Software will be governed by the end user license agreement provided with the product or Software (“EULA”). If a EULA is not provided with the product or Software, then conditioned upon Buyer’s compliance with this Agreement (including the limitations set forth below) Seller grants Buyer a
personal, non-transferable, non-exclusive, non-sublicensable, limited license to, in accordance with any instructions and
documentation provided by Seller: (i) use Software that is embedded within the product solely on that product; and (ii) install
Software that is provided with (but not embedded within) the product on a single computer or device for use solely with that
product. Buyer acknowledges that the Software is, and may contain, the intellectual property of Seller and that Seller owns all
right, title and interest in and to the Software. Seller reserves all rights to the Software except for the rights granted in the EULA
or this Provision.

(b) Buyer will not permit or authorize any third party to: (i) disassemble, decipher, decompile, reverse engineer or otherwise
attempt to access source code of the Software, except as expressly permitted by applicable law notwithstanding this limitation;
(ii) copy, reproduce, modify or create derivative works of the Software; (iii) remove any embedded Software from any product or
work around any technical limitations in the Software; (iv) remove any proprietary notices or labels related to the Software that
are in the Software or on the product or any packaging; and (v) distribute, rent, lease, lend, transfer, sublicense, disclose or
otherwise provide the Software to any third party, except as set forth in the following sentence. If a Buyer is permitted under this
Agreement to resell a product containing embedded Software, Buyer may transfer the Software embedded in the product to a
third party; provided that prior to the transfer of the product the third party agrees in writing to abide by all the terms of this
Provision.

(c) Unless otherwise indicated in a EULA or other agreement between the parties, Seller provides the Software as-is and without
warranty.

28. LAW - Any agreement arising hereunder shall be governed by, and construed in accordance with, the laws of the State of
New York, U.S.A. (excluding its choice of law provisions). The provisions of the U.N. Convention on Contracts for the
International Sales of Goods shall not be applicable. A determination that any provision of a resulting agreement is ineffective or
unenforceable shall not impair the enforceability of other provisions contained herein.